

HURRICANE/TROPICAL STORM CONTACT INFORMATION



HURRICANE/TROPICAL STORM CLAIMS

We suggest that the insured use their best judgment in mitigating the loss by following the guidelines below.

- Take photos or make a videotape of damaged property.
- Make temporary repairs to secure the business and/or prevent further damage. A good rule of thumb is to tell the insured to spend the money as if it was their own and no insurance was involved.
- Move valuables to a safe, dry location.
- Clean and dry everything that got wet with fans and dehumidifiers
- Raise wall to wall carpets to allow air to circulate.
- Clean wooden furniture as quickly as possible. Give special care to antiques, paintings, art objects, silver and brass.
- Collect inventory records, appraisals and photographic records to help document the loss.

Note: Most of our carriers also have emergency claim reporting procedures on their websites. If you do not find the information that you are looking for on the Emergency Contact Information listing please go directly to the carrier website!

CONTACT

RT Specialty is here to assist your clients should they suffer a loss. If you have any questions, please contact:

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EMERGENCY CONTACT INFORMATION

ACE/Westchester	ACEclaimsFirstNotice@acegroup.com or call 800-523-9254
AIG	call 877-399-6442
Allianz	call 800-558-1606
Allied World/AWAC	awacus.propertyclaims@awac.com
Alterra	newclaims@markelcorp.com
American Empire	aeslic.claims@gaic.com
Arch	call 877-688-2724
Aspen Specialty	property.claims@aspenspecialty.com
Axis	usclaimnoticeATL@axiscapital.com or call 800-621-5410
Beazley First State	propertyclaims@beazley.com
Berkley Agribusiness	berkeleyagclaims@berkeleyag.com
Chubb	call 800-252-4670
CIBA	claims@claimsadjustgrp.com
CNA	call 877-262-2727
Colony	claimreporting@colonyespecialty.com
Commonwealth	fax directly to 604-683-8968
Diamond State/Global Indemnity	call 866-765-0474
Endurance Specialty	eclaims@enhinsurance.com
Farmland/Nationwide	call 800-228-6700
Fireman's Fund	call 888-347-3428
First Specialty/IRI/Swiss Re	esproperty_claims@swissre.com
General Star	gstarpropertyclaims@generalstar.com
Great American	pim.claims@gaic.com
Hanover	call 800-628-0250
Hartford	call 800-327-3636
Hiscox	claims@hiscoxusa.com
ICAT	faxfnol@boulderclaims.com or call 866-789-4228
Ironshore Property & Casualty	usclaims@ironshore.com
James River	new.claimsnotices@jamesriverins.com
Kinsale	newclaimnotices@kinsaleins.com
Lexington	call 800-931-9546
Liberty International LIU	usclaims@libertyiu.com
Liberty Mutual	call 800-225-2467
Markel/ Essex	newclaims@markelcorp.com or call 800.362.7535
Markel Global Marine and Energy	newclaims@markelcorp.com or call 800.362.7535
Maxum Specialty	claims@mxmsig.com
Munich Re America	clmsnj@munichreamerica.com or call 866.220.3505
Navigators	call 855-444-4796
One Beacon	call 877-248-3455
Philadelphia	call 800-765-9749 (option 3)
RLI/Mt. Hawley	call 800-621-5410
Rockhill	rhnewpropertyclaims@rhkc.com
RSUI/Landmark American	reportclaims@rsui.com
Scottsdale	call 800-423-7675
Starr Technical Risks	starrtechclaims@starrcompanies.com
Steadfast	call 800-987-3373
Torus/Starstone	claims@starstone.com
Travelers	call 800-238-6225
XL Catlin	naproccasclaimnewnotices@xlgroup.com
Zurich	call 800-987-3373