

HURRICANE / TROPICAL STORM CLAIMS

We suggest that the insured use their best judgment in mitigating the loss by following the guidelines below.

PRE LOSS:

- Have procedures in place to protect employees.
- Make copies of critical records and contacts.
- Make sure employees know how to turn off utilities.
- Have emergency supplies available. Plywood, food & water, batteries, generators (and fuel and employees trained to safely use generators).
- Have an accurate accounting of assets, inventory and financial records.

POST LOSS:

- Take photos or make a videotape of damaged property.
- Make temporary repairs to secure the business and / or prevent further damage. A good rule of thumb is to tell the insured to spend the money as if it was their own and no insurance was involved.
- Move valuables to a safe, dry location.
- Clean and dry everything that got wet with fans and dehumidifiers.
- Raise wall to wall carpets to allow air to circulate.
- Clean wooden furniture as quickly as possible. Give special care to antiques, paintings, art objects, silver and brass.
- Collect inventory records, appraisals and photographic records to help document the loss.

Note: Most of our carriers also have emergency claim reporting procedures on their websites. If you do not find the information that you are looking for on the Emergency Contact Information listing please go directly to the carrier website!

EMERGENCY CONTACT INFORMATION

ACE / Westchester	800-252-4670 or cscfnol@chubb.com
AIG / Lexington	877-399-6442 or atlpcnewloss@aig.com
Allianz	888-347-3428 or newloss@agcs.allianz.com
Allied World / AWAC	860-284-1310 or noticeofloss@awac.com
Alterra	800-362-7535 or newclaims@markel.com
APIA Asset Protection Insurance Associates	www.apiaprotects.com
Arch	877-688-2724 or claims@archinsurance.com
Arrowhead Risk Management LLC	877-777-6440 or newlosses@acmclaims.com
Aspen Specialty	617-532-7369 or property.claims@aspenspecialty.com / casualty.claims@aspen-insurance.com
Ategrity Specialty	833-783-6206 or claims@ategrity.com
AXA / XL	877-873-9742 or csclaims@axaxl.com
Axis	866-259-5435 or usfnol@axiscapital.com
Beazley	888-222-1123 or claims@beazley.com
Berkley Agribusiness	866-382-7314 or berkleyagclaims@berkleyag.com
Berkshire Hathaway Specialty	855-453-9675 or claimsnotice@bhspecialty.com
Catalytic Risk Managers	800-208-1806 or claims@catalyticrisk.azurewebsites.net
Chubb / Westchester	800-252-4670 or cscfnol@chubb.com
Church Mutual / CM Vantage	844-503-6980 or claims@cmvantage.com
CIBA	818-638-8530 or claims@claimsadjustgrp.com
CNA	call 877-262-2727
Colony	833-240-4128 or CommercialNewClaims@argogroupus.com
Commonwealth Insurance	866-621-6262 or westernclaims@nbfc.com
Core Programs	855-791-5072
Core Specialty	claims@corespecialty.com
CrossCover Insurance Services, LLC	855-489-1599 or crosscover@sedgwick.com
Crum & Forster Specialty	800-690-5520 or crumandforsternol@cfins.com
DB / Dongbu Insurance Company	866-391-9675 or yorkclaimsintake@yorkrisk.com
Diamond State/ Global Indemnity	800-245-1505 or claims.first.notice@americanreliable.com
DUAL Commercial	866-272-9267 for E&S Property or anaclaimsreporting@amtrustgroup.com and 877-871-7344 for Flood or jetpaclaims@johnseastern.com
Ethos	219-281-2380 or office@ethosriskmgt.com
Evanston Insurance Company	800-362-7535 or newclaims@markel.com
Everest	866-287-1736 or everestnationalnjclaim@everestre.com
General Star	203-328-5082 or cstarclaims@generalstar.com
GEP II, LLC (Global Excess Partners)	866-302-7758 or rbjpropertyclaims@sedgwick.com
Great American	800-584-0835 or pim.claims@gaic.com
Greater New York Insurance Companies (GNY)	855-276-1271 or propertyclaims@gny.com
GuideOne	888-748-4326 or clu@guideone.com

EMERGENCY CONTACT INFORMATION (CONTINUED)

Hallmark Specialty	800-426-5119 or claims@hallmarkgrp.com
Hanover	800-628-0250 or hanoverprogramclaims@hanoverprograms.com
Hartford	800-327-3636
HDI Global Specialty SE	HGS_Claims_Queries@hdi-specialty.com
Highland Insurance Solutions, Inc.	855-252-4695 or claims-highland@preciseadjustments.com
Hiscox	claims@hiscoxusa.com
Houston Casualty Company / Tokio Marine HCC	800-627-7601
HSB	888-472-5677 or new_loss@hsb.com
Hudson / HILLTOP SPECIALTY INSURANCE COMPANY	866-546-3981 or HUDSONCLAIMS300@HUDSONINSGROUP.COM
IAT	877-842-0227
ICAT	866-789-4228 or fnol@boulderclaims.com
Intact Specialty Solutions / One Beacon	877-248-3455 or claims@intactinsurance.com
Ironshore	888 292 0249 or usclaims@ironshore.com
James River	804-289-2712 or coreclaims@jamesriversins.com
JEM Underwriting Managers LLC	407-880-1100 or tpa@pibadjusters.com
Kemah Capital / National Fire & Marine Ins Co	844-520-5109 or claims@kemahcapital.com
Kinsale	804-289-1300 or newclaimnotices@kinsaleins.com
Lexington	877-399-6442 or atlpnewloss@aig.com
Liberty International LIU	800-225-2467 or usclaims@libertyiu.com
Liberty Mutual	800-225-2467
Markel Global Marine & Energy	800-362-7535 or newclaims@markel.com
Markel / Essex	800-362-7535 or newclaims@markel.com
"Mitsui Sumitomo - U.S. E&S Property "	866-676-6872 or newloss@msigusa.com
Munich Re America / Princeton Excess	866-220-3505 or clmsnj@munichreamerica.com
Nationwide	800-423-7675 or essreportaloss@nationwide.com
Navigators	855-444-4796 or newloss@thehartford.com
Old Republic Insurance Co.	800-747-5256 or cclaims@orm.com
Owners First Property Association	OwnersFirstClaims@Mclarens.com
Paragon Specialty Property	888-599-8567 or paragon@choosebroadspire.com
Philadelphia	800-765-9749 or claimsreport@phly.com
ProSight Specialty	800-774-2755 or claims@prosightspecialty.com
RiskBound Select	Riskboundselect@englemartin.com
Risksmith Insurance Services	800-813-6252 or RiskSmithTPA@Mclarens.com
RLI / Mt. Hawley	800-444-0406 or new.claim@rlicorp.com
RSUI / Landmark American	reportclaims@rsui.com
Safehold Special Risk	800-842-8917 or claims@safehold.com
Scottsdale / Nationwide	800-423-7675 or essreportaloss@nationwide.com
Selective Insurance	866-455-9969
Seneca Insurance	800-442-5723 or claims@senecainsurance.com

CONTACT

RT Specialty is here to assist your clients should they suffer a loss. If you have any questions, please contact:

Todd Mannschreck

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todd.manschreck@rtspecialty.com

Dave Gleason

Vice President - Property Claims
D: (816) 714-7449
david.gleason@rtspecialty.com

EMERGENCY CONTACT INFORMATION *(CONTINUED)*

SIGMA Underwriting Mgrs	866-877-4855-or claims@sigmaprograms.com
Skyward Specialty (fka Houston International Insurance Group, HIIG)	888-321-0714
Sompo	866-354-0147
Starr Technical Risks	starrtechclaims@starrcompanies.com
Starstone / Core Specialty	claims@starstone.com
Steadfast / Zurich	800-987-3373 or USZ_carecenter@zurichna.com
Swiss Re / First Specialty	800-935-3718 or swissreafterhoursclaims@englemartin.com
Technical Risk Underwriters - TRU	(888) 239-7872 or claims@emcas.com
Tokio Marine	877-567-7486 or claims@ACTEC.net
Travelers	800-252-4633 or first.report@travelers.com
United Fire & Casualty	800-332-7977 or irnewclaims@unitedfiregroup.onmicrosoft.com
US Assure	800-987-3373
Velocity Risk Underwriters, LLC	844-878-2567
Ventus Risk Management, Inc.	888-659-1893 or ventus@sedgwick.com
Westfield Specialty	800-243-0210 or westfieldccc@westfieldgrp.com
WKFC	claims@wkfc.com
Zurich	800-987-3373

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